Steel Projects **PLM**

Drive your production

SMART
PROGRAM

High quality support

Steel Projects
A FICEP GROUP COMPANY

Steel Projects SMART Program (Software Maintenance, Assistance and Remote Training Program):

✓Technical assistance and support
✓Software upgrades and improvements
✓Remote training sessions

When you invest in our software, you are investing in years of experience, code writing, research and development. You are investing in the product as it exists today.
However, our product is never 'finished': We are always developing new features, enhancing the user experience, and researching new technology. To keep up with this continuous improvement, we offer you our SMART program.

Features

Technical Assistance & Support: Unlimited telephone and email support

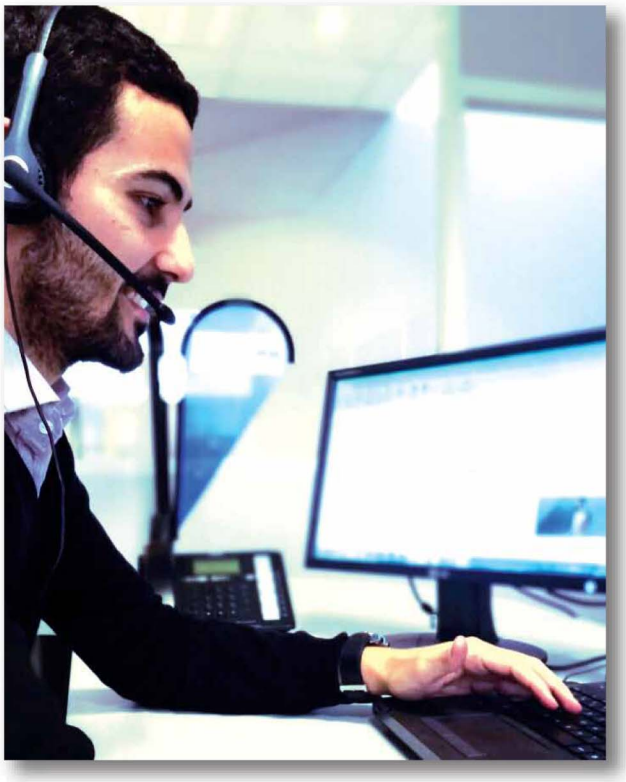
- Coverage for up to 18 hours[1] of every working day
- Both phone and email support is distributed across our global software experts
- All support calls generate a ticket that is tracked to completion
- Includes Remote Access Support which allows our technicians to remotely access your desktop and provide technical assistance

Software Upgrades and Improvements

- New version releases and upgrades[2]
- Fixes and improvements to existing features

Remote Training Sessions

- Quick fix online training sessions as available



Benefits

- ✓ *Assistance whenever you need it*
- ✓ *Choose how you get help (emails, phone calls)*
- ✓ *Always be up to date with the latest version of our software[2]*
- ✓ *Continually improve your Steel Projects PLM software skills*
- ✓ *High quality support for a low annual investment*

[1] Time zone coverage ranges from Pacific Standard Time (PST) in the USA to Central European Standard Time (CEST).

[2] Only valid within a 'generation' of software release. i.e. Upgrading from the 'WIN' Generation to the 'PLM' Generation of Steel Projects software is not included in the SMART program. Also, each version of WinNEST requires purchase of the actual upgrade.

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SMART program, an addition to our existing Steel Projects PLM packages

Our SMART Program helps ensure you are using our solutions to the maximum of their - and your - capabilities :

PRODUCT AREA/MODULE	Parts Manager	Project Manager	Production Manager
PROJECT PLANNING & PREPARATION			
Integrated Drawing Package - create, edit parts	S	S	S
Assembly Management		S	S
2D/3D visualization	S	S	S
Revision Management		S	S
Import CAD	O	O	O
Import BIM	O	O	O
MATERIAL PLANNING			
Manual/Basic Linear Nesting	S	S	S
Automatic Profile Nesting	O	O	O
Fully Integrated Plate Nesting	O	O	O
PRODUCTION PLANNING			
Production Manager Viewer			O
Part Checking and Validation		S	S
Workflow Management			S
Workstation Management			S
Fabrication Job Creation	S	S	S
Production Analysis		S	S
Automatic and/or Manual Production Feedback			S
Production Forecasting			S
MIS & ERP Interface		O	O
Stock and Purchasing Interface	O	O	O
4D link with BIM/3D Models			O
CNC AUTOMATION			
Automatic Post Processing	O	O	O
Automatic Handling/Routing			O
Export CAM data	S	S	S
Export DSTV, DXF...	O	O	O
TRANSPORTATION MANAGEMENT			
Shipping		O	O

S=Standard; O=Optional

About Steel Projects

Steel Projects specializes in developing solutions that enable steel fabricators to:

- Plan and schedule fabrication before it begins
- Get reliable, accurate and up to date information from the detailing office
- Create an integrated shop linking material handling, equipment and workstations
- Manage change seamlessly
- Adjust production on the fly to maximize equipment utilization or avoid bottlenecks
- Easily track and record progress and share it as needed with clients

Enjoy the peace of mind that comes with knowing your shop is maximizing use of its resources and operating as efficiently as it can be; with improved material flow and increased man-hour efficiencies.

Steel Projects has been at the forefront of steel fabrication software for over 20 years and our solutions are used in more than 90 countries.

A FICEP Company

Steel Projects Is A FICEP Group Company. FICEP, founded in 1930, is the world's largest designer, manufacturer and provider of CNC machines and integrated systems for steel fabricators. Together we have developed our completely integrated, unique process combining CNC machines, material handling, workstations, waypoints and software that surpasses anything previously seen in the industry.

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Microsoft Partner
Silver Data Platform
Silver Application Development

Learn More:
www.SteelProjects.com